

Baden-Baden – Covid-19 FAQs

Current situation & health and safety measures

Here you will find frequently asked questions about safety requirements and advice on arrival, accommodation, entertainment, places of interest and cultural facilities.

Baden-Baden's health and safety protocols are implemented to protect guests, employees, partners and suppliers. These protocols are guided by the latest advice from international health organizations and regional governments and they will be constantly updated and improved. Before you start your journey, however, we suggest contacting the respective provider with regard to opening times, restrictions or conditions.

1. What is the current situation in Baden-Baden?

1. Are the shops open?
2. Are tourism accommodations open?
3. Are restaurants open?
4. Are bars & cafés open?
5. Are museums & heritage sites open?
6. Is the Casino open?
7. Are spas & swimming pools open?
8. Are personal care services available?
9. Are places of worship accessible?



2. What measures are taken to minimize the risk of transmission of COVID-19?

To avoid spreading the SARS-CoV-2 virus to others, and for their own safety, people over the age of six must wear a non-medical face mask or a comparable mouth and nose covering

- in public transport and at tram and bus stops, in the waiting areas
- on shop floors and in shopping centres in general
- unless this is unreasonable for medical reasons or from other compelling reasons, or unless there is another type of structural protection that is at least equally effective.

People must also maintain a distance of at least 1.5 metres from other people in public spaces. A maximum of 20 people is allowed to meet in public and private spaces.

Shops and other facilities must comply with hygiene regulations. A limited number of people, in relation to the size of the venue, is allowed.

3. Are there penalties if people don't comply with the measures?

Germany has introduced extensive restrictions to contain the spread of coronavirus. The police will continue to ensure compliance with the measures to contain the pandemic and, where the circumstances of the individual case dictate, will issue fines.

Failure to comply with the coronavirus regulations may result in a fine under the German *Prevention of Infectious Diseases Act* (IfSG). The fines and penalties provisions of the *Prevention of Infectious Diseases Act* set out the sanctions applicable in the case of non-compliance. There is no standard schedule of penalties that applies nationwide. Each federal state has its own schedule of penalties based on the regulations applicable in that state.

4. Who is allowed to enter Germany for tourism purposes and travel to Baden-Baden?

Citizens from EU countries as well as UK, Norway, Switzerland, Iceland and Liechtenstein are permitted to travel to Germany without any controls and without quarantine regulations.

Visitors from the following EU states may enter Germany:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain.

Visitors from the following (Schengen associated) countries may also enter:

United Kingdom, Iceland, Liechtenstein, Switzerland and Norway.

From 2 July 2020, unrestricted travel to Germany is once again possible from the following third countries with low rates of infection:

Australia, Georgia, Canada, New Zealand, Thailand, Tunisia, Uruguay

This list of countries is to be regularly updated. The question of whether travel to Germany is permitted depends on where the person travelling has previously been staying, not on their nationality.

5. Can people enter Germany from countries other than those specifically mentioned above?

Nationals of other countries may not currently enter Germany for tourism purposes.

6. Are there any special requirements applicable to travellers entering Germany?

Persons entering Germany, who have spent time in a risk area (as defined by the Robert Koch Institute) at any specific period within 14 days prior to entry, are subject to a mandatory Covid-19 test (from 8August 2020) and may be subject to quarantine for 14 days.

Please note: The list of areas classified as risk areas is subject to ongoing review by the federal government. This information may therefore change without notice; in particular, more risk areas may be added to the list.

Information on international risk areas according to the Robert Koch Institute:

https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/Risikogebiete_neu.html

7. What safety/hygiene measures are being taken by hotels to prevent the spread of coronavirus?

Individual plans of action have been developed and implemented, based on the recommendations of international public health authorities and the federal government. These include:

Public areas

- All employees must wear face masks
- Where possible, a distance of 1.5 metres from all people present must be maintained
- In the reception area and any other circulation spaces, in corridors and stairwells, people over the age of six must wear a face mask or a comparable mouth and nose covering
- Hand sanitiser dispensers in public spaces (lobby, restaurant, bar, lifts)
- Disinfectant dispensers at reception and in washrooms
- Regular disinfecting of contact surfaces (door handles, buttons in lifts, counters at reception, bar etc.)
- No more than two people to share a lift (unless members of the same family)
- Signs will be put up at key points reminding people of the hygiene/behavioural rules
- Bodily contact, in particular hand shaking and hugging must be avoided.
- Any guests who have been in contact with a person infected with SARS-CoV-2 before the lapse of 14 days, or who show the symptoms of a respiratory infection or an elevated temperature, may not enter the accommodation establishment
- Where possible, payment must be made without cash

Restaurant and bar area

- Tables spaced at least 1.5 metres apart
- Self-service buffets will remain closed; certain hotels will offer a canteen-style service while complying with the distancing rules
- Disinfection of tables, counters, folders that the bill comes in, condiments etc. after each use
- Where possible, a distance of 1.5 metres from all people present must be maintained
- Bodily contact, in particular hand shaking and hugging must be avoided
- To be able to trace the chain of infection and prevent any spread of infection as early as possible, personal contact data must be left
- Any guests who have been in contact with a person infected with SARS-CoV-2 before the lapse of 14 days, or who show the symptoms of a respiratory infection or an elevated temperature, may not enter the restaurant

- In the entrance area, the guest must wear a mouth and nose covering and wait until he/she is assigned a table
- Where possible, payment must be made without cash

Room cleaning

- Disinfection of surfaces in bedrooms by arrangement with the guest
- Frequent disinfection of door handles, light switches, handrails on stairways etc.
- Items such as magazines, stationery, decorative cushions or throws must be removed from rooms until further notice

Each hotel must develop a protection and hygiene plan based on a framework plan for the hospitality sector announced by the *State Ministries for Economic Affairs, Regional Development and Energy and for Health and Social Care* and present this to the competent district authority on request.

8. What safety/hygiene measures are being taken by restaurants to prevent the spread of coronavirus?

Before going to a restaurant please enquire about their exact on-site coronavirus regulations. Making a reservation in advance might be necessary.

- Where possible, a distance of 1.5 metres from all people present must be maintained
- Bodily contact, in particular hand shaking, and hugging must be avoided.
- To be able to trace the chain of infection and to prevent any spread of infection as early as possible, personal contact data must be left.
- Any guests who have been in contact with a person infected with SARS-CoV-2 before the lapse of 14 days, or guests who show the symptoms of a respiratory infection or an elevated temperature, may not enter the restaurant.
- In the entrance area, the guest must wear a mouth and nose covering and wait until he/she is assigned a table.
- Where possible, payment must be made without cash.

Each restaurant is obliged to develop a protection and hygiene plan based on a framework plan for the hospitality sector announced by the *State Ministries for Economic Affairs, Regional Development and Energy and for Health and Social Care* and present this to the competent district authority on request.

9. What restrictions/limits apply to access attractions and places of interest in Baden-Baden?

The following general guidelines must be observed when visiting attractions and places of interest:

- People must maintain a distance of at least 1.5 metres from other persons
- A mouth-nose cover is compulsory

- In order to ensure social distancing in places like museums and other attractions, many operators will impose caps on visitor numbers. Tickets and entry passes may need to be purchased or reserved online.
- Guests with cold symptoms as well as visitors who have had contact with a person infected with SARS-CoV-2 within the last 14 days are not allowed to access the attractions and places of interest.

Thermal spas in Baden-Baden

The Roman-Irish bath Friedrichsbad remains closed until further notice.

The Caracalla Spa is open, this includes its restaurant and shop as well as the CaraVitalis Wellness & Beauty center. Disinfection of the bathing water is guaranteed. In addition, all grip surfaces, seating and lying surfaces are disinfected at regular intervals.

In addition to the above-mentioned general guidelines, please also note the following requirements:

- The number of visitors in the spa and for individual offers is limited.
- A mouth-nose cover is compulsory in public areas until the outside area is reached.
- Guests are requested to shower thoroughly before entering the baths/saunas.
- Guests are requested to always place a towel under all seating and lying facilities.

Museums in Baden-Baden

The Fabergé Museum, the City Museum, the State Art Gallery, the LA8 Museum and the Museum Frieder Burda are open. For the Museum Frieder Burda it is recommended to book a ticket and a time slot online before the visit.

In addition to the above-mentioned general guidelines, please also note the following requirements:

- The guidance system must be observed.
- The use of the elevators is reserved for visitors with restricted mobility.

Casino Baden-Baden

In addition to the above-mentioned general guidelines, please note the following regulations:

- The number of guests is limited. Therefore, it is recommended to check on the current occupancy before a visit online.
- Until further notice a smoking ban applies in all areas.
- Chips should be bought at the cash desk.
- A maximum of four guests is allowed at the card tables, a maximum of three guests at the roulette table; accompanying persons are not permitted at the tables.

Merkur Mountain/ funicular railway

The funicular railway “Merkurbergbahn” is open, the restaurant “Merkurstüble” on top of the mountain as well. The general guidelines mentioned above apply while using the funicular railway.

10. Are masks and hand sanitisers provided at the entrance to visitor attractions?

Hand sanitiser dispensers are provided at the entrances to most attractions. Face masks are not usually provided but are available for purchase at some attractions. Visitors are asked to bring their own mouth-nose cover.

11. Who do I have to notify if I suspect I may be infected while I am in Germany?

Anyone who has symptoms such as a cough, temperature or fever, shortness of breath, loss of taste/smell, a runny nose, sore throat, headache, aching limbs or general weakness, all of which could be signs of infection with the SARS-CoV-2 coronavirus, should stay in their hotel or accommodation, comply with the social distancing and hygiene rules, and call the following number for advice:

Out-of-hours patient care services hotline: 116 117

If you are experiencing acute breathing difficulties, you should call 112.

To protect yourself and others, you must not under any circumstances visit a doctor without telephoning first. You can find answers to the most important questions about 'Recognising symptoms and taking correct action' here: [Zusammen gegen Corona](#)

Information on test centres is available here: [Zusammen gegen Corona](#)

12. Where can I get more information about coronavirus regulations?

General rules and recommendations for social interaction in everyday life, when travelling, and when using public transport are available here: [Federal Ministry of Interior, Building and Community](#) and here: [Zusammen gegen Corona](#)

Disclaimer

This information is not intended to be exhaustive. It is based on the latest available data from publicly available and reliable national sources. We accept no liability, express or implied, for the completeness or correctness of the information compiled here or for any personal decisions made on the basis of this information.

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